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Paf Reduces Risk with Secureworks® Taegis™ ManagedXDR

International gaming company expands detection across endpoint and cloud environments

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Company:	Paf
Industry:	Gaming
Country:	Finland
Employees:	350+

Challenges

- No dedicated security staff, and IT couldn't keep up with alerts
- Distributed workforce accessing a hybrid environment
- Large volume of data essential for their gaming platform
- Lack of sufficient security visibility despite multiple point products

Solution: ManagedXDR

- Increase visibility across their IT environment
- Gain on-demand access to security expertise
- Consolidate security approach

Benefits

- Proactive approach keeps Paf ahead of evolving threat landscape
- Quarterly security assessments provide deeper insights and a preview of future enhancements
- Positive response from regulators for external audits

Challenge

Paf provides games on cruise ships, to dedicated gaming sites, and online. As Paf's CTO, Fredrik Wiklund is responsible for making sure employees remain productive via access to the company's large AWS cloud environment. It's not an easy task considering Paf's employee base is spread out across Northern Europe. Wiklund said Paf invested in a variety of point solutions such as endpoint technology, firewalls, and malware protection, but did not have a cohesive way to detect threats that could bypass traditional security controls. Especially as they built out their AWS environment, it was important to have holistic visibility and a way to detect malicious behavior. The organization relies on both cloud and on-premise technology, but the massive amount of log data produced led Wiklund to consider partnering with a third party to ensure the IT environment remains secure.

Paf does not have a dedicated security team. Instead, the IT staff also handles security. That made staying on top of log traffic and looking for alerts very difficult, and kept Wiklund from feeling the organization's security posture was as strong as it should be. "We are collecting the logs, but alerts are created and trying to manage that in an automated way was too much," Wiklund said. "We were looking for a solution to help us."

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Solution

Secureworks Taegis ManagedXDR delivers Paf the 24x7 visibility and direct access to security expertise needed to keep their data and IT environment safe. ManagedXDR leverages the Taegis cloud-native security platform, which continuously gathers and interprets telemetry from proprietary and third-party sources, including endpoints, networks, cloud, and identity. Through investigation of and response to real-world active incidents, plus adversarial testing and ongoing threat research, Secureworks studies, learns, and analyzes adversary behaviors to ensure customers such as Paf remain protected despite their unique challenges.

Wiklund needed a proactive approach to security, which he found with Secureworks. "We need to be in front of security, be ahead of what's happening," Wiklund explained. "With ransomware and everything else that's hitting organizations, we need to be in front of that, and Secureworks helps us actually do this."

Engaging with security experts is a critical aspect of a strong security solution, and Wiklund said doing that with Secureworks is not only easy, but delivers quick information. "In the chat for an incident, we just tag Secureworks and say, 'OK, what's going on here,' and they will investigate and tell us what they are seeing from the telemetry we are sending them," Wiklund said. "That is really helpful. We want to be able to have this quick access to security expertise, and that is what we are getting with Secureworks. The answers are really fast."

Benefits

Paf's leadership entrusts Wiklund to make the right decisions when it comes to the organization's IT environment, and security is a critical component. The peace of mind ManagedXDR provides Wiklund is proof that partnering with Secureworks is the right decision. As Wiklund explains, "When there are these big, massive security events that happen in the wild, Secureworks will be proactive and check your infrastructure. Are we affected by this? Do we have this version of the product that is affected by this security vulnerability? Secureworks then gives recommendations on how to mitigate, and it is really good that we have this proactive approach."

"We don't need to go to several security suppliers to buy each individual service. We have Secureworks, which covers all these different aspects when it comes to security. We get prevention on the endpoint, broad detection across endpoint, cloud, and other resources all with automated response actions, while being fully managed by Secureworks."

Fredrik Wiklund
CTO, Paf

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Another aspect of ManagedXDR that Wiklund likes is inclusion of the Secureworks Red Cloak endpoint agent. Previously, Paf's security strategy focused on prevention but lacked the ability to detect at the endpoint, leaving the IT environment vulnerable. Red Cloak gathers telemetry and strengthens the organization's endpoint protection strategy with both preventive and detective capabilities. Wiklund said he is interested in Secureworks' recently released Taegis NGAV add-on, and once his current antivirus subscription expires, he is considering this add-on to further consolidate his security approach. "We don't need to go to several security suppliers to buy each individual service," Wiklund said. "We have Secureworks, which covers all these different aspects when it comes to security. We get prevention on the endpoint, broad detection across endpoint, cloud, and other resources all with automated response actions, while being fully managed by Secureworks."

Paf benefits from quarterly security posture assessments with their Secureworks Threat Engagement Manager (TEM), who reviews observed activity and security trends, threat hunting findings, Taegis configurations, and upcoming features. "What are they seeing?" Wiklund said. "What should we focus on. Reports on how many incidents are opened and closed. We really appreciate having these updates with the TEM and the Customer Success Manager, and getting reports on what is going on, what has happened, and a little bit about what is to come in the next quarter on the roadmap from Secureworks."

Deploying ManagedXDR helps Paf demonstrate a strong security posture to regulators who perform external audits of the organization's infrastructure. "On external audits, such as ISO 27001, we show how we work with Secureworks," Wiklund said. "We show the incidents we have and how we work together with Secureworks to solve those incidents, and usually auditors are really impressed with this and say that we have great insight into our security logs. We have multiple people reacting to any incident that occurs, and they are very happy with this."

Taegis ManagedXDR is designed to meet customers where they are in their security journey. For Paf, deploying ManagedXDR reduced their risk to threats, while maximizing the value of its existing investments in security and IT technology, along with providing Wiklund and his organization access to security expertise that would be costly to hire.

About Paf

Paf is an international gaming company based in Finland, providing games on cruise ships and online, and at gaming sites on Aland Island. Founded in 1966, Paf is licensed and controlled by the Government of Aland. Its profits are distributed via grants to public initiatives for the benefit of society, such as social activities, environmental programs, sports and youth programs, and arts and culture events.

About Secureworks
Secureworks® (NASDAQ: SCWX) is a global cybersecurity leader that protects customer progress with Secureworks® Taegis™, a cloud-native security analytics platform built on 20+ years of real-world threat intelligence and research, improving customers' ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.

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Fredrik Wiklund
CTO, Paf

Learn more about how Secureworks Taegis ManagedXDR improves threat detection and enables rapid response, provides on-demand access to security experts, and reduces operational burden.

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist **secureworks.com**

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